



Effective Date: August 1, 2024

Frequently Asked Questions (FAQ)

1. How do I enroll in a course?

- **Question:** How do I enroll my child in a course?
- **Answer:** To enroll your child in a course, visit our website and go to the "Registration" section. Fill out the registration form with the necessary details and submit it. Once processed, you will receive a confirmation email with further instructions.

2. How do I choose a program?

- **Question:** What programs are available, and how do I choose the right one for my child?
- **Answer:** We offer various programs tailored to different age groups and educational needs. Detailed descriptions of each program can be found in the "Courses" section on our website. If you need help selecting the right program, contact our academic advisor via email at school@sksvs.com.

3. What are the payment options?

- **Question:** What payment methods are accepted, and how can I make a payment?
- **Answer:** We accept various payment methods, including credit/debit cards and PayPal. To make a payment, visit the "Payments" section on our website, select the course, and follow the instructions in the order form.

4. Who teaches the courses?

- **Question:** Who are the teachers, and what are their qualifications?
- **Answer:** Our courses are taught by experienced and qualified teachers who have the appropriate degrees and certifications in their fields. Detailed profiles of our teachers can be found in the "Our Team" section on our website.

5. What materials are used for teaching?

- **Question:** What learning materials and resources are used in the courses?
- **Answer:** We use a combination of digital textbooks, interactive learning tools, and multimedia resources to enhance the learning experience.

6. How long is each lesson?

- **Question:** How long does each online lesson last?

- **Answer:** Each online lesson typically lasts between 30-45 minutes for preschoolers and 60-120 minutes, depending on the group and class.

7. What are the homework assignments?

- **Question:** Are homework assignments given, and what is the policy for submission?
- **Answer:** Homework assignments are given regularly to reinforce learning and practice skills. Students are required to submit their homework via the school portal by the specified deadline. Details about homework assignments can be found in the "Classroom" section on the portal.

8. How to use the school portal for communication and homework submission?

- **Question:** How do I communicate with teachers and submit homework through the school portal?
- **Answer:** The "Classroom" school portal is a comprehensive platform for communication and homework submission. Parents and students can log in to the portal using their credentials, access the "Messages" section for communication, and use the "Tasks" section to submit homework. Instructions for using the portal are available in the "Help" section on the portal.

9. How are students evaluated?

- **Question:** How is student performance evaluated, and what is the grading system?
- **Answer:** Student performance is evaluated both orally and in writing twice a school year, on January 31 and June 30.

10. Lessons for children aged 4 and above

- **Question:** Do you offer lessons for children aged 4 and above?
- **Answer:** Yes, we offer specially designed lessons for children aged 4 and above. These lessons focus on early education and development through interactive and engaging activities.

11. Curriculum for children aged 4 and above

- **Question:** Where can I find information about what children aged 4 and above are learning?
- **Answer:** Detailed information about the curriculum for children aged 4 and above is available in the "Courses" section under the specific age group category. This includes an overview of the subjects covered and learning objectives for each course.

12. Preparatory classes for preschool children

- **Question:** Do you have preparatory classes for preschool children?
- **Answer:** Yes, we offer preparatory classes for preschool children. These classes are designed to prepare young students for the transition to formal education by focusing on basic skills and early learning concepts.

13. Class size

- **Question:** How many children are in each class?
- **Answer:** Class size varies depending on the program and age group, but we strive to maintain small class sizes to ensure personalized attention and effective learning. Typically, our classes have between 3 to 4 students.

14. Communication

- **Question:** How will I, as a parent, communicate with the teacher and the school?
- **Answer:** For communication with the teacher, always use the school portal "Classroom," where there is a section for messages. For communication with the school, use the email: school@sksvs.com.

15. Additional information

- **Question:** Where can I find more information and support?
- **Answer:** For more information and support, visit the "Support" section on our website or contact our support team via email at info@sksvs.com. We are here to help with any questions or concerns you may have.

Feel free to contact us if you have any further questions or need additional assistance!